



BHARATHEEYA VIDYA NIKETHAN

College of Teacher Education

Affiliated to University of Calicut, Accredited by NAAC

Kallekkad (Post), Palakkad, Kerala 678006, Mob: 9497899276

Email: bvncte@gmail.com Web: www.bvnbedcollege.com

Criterion 5- Student Support and Progression

5.1 Student Support

Metric	Description
5.1.3	<p>The institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases such as</p> <ul style="list-style-type: none">1. Institution has guidelines regarding redressal mechanism approved by appropriate statutory/regulatory bodies2. Details of members of grievance redressal committees are available on the institutional website3. Awareness programmes are conducted to communicate the guidelines for redressal of student grievances to teachers and students4. Provision for students to submit grievances online/offline5. Grievance redressal committee meets on a regular basis6. Students' grievances are addressed within 7 days of receiving the complaint.

HEI Input:	A. All of the above
DVV Suggested Input	E. Any 1 or none of the above
Change Input (optional)	A. All of the above

HEI Input:

DVV Clarifications	HEI Response
<ol style="list-style-type: none">1. HEI needs to provide the Institutional guidelines for students' grievance redressal.2. Composition of the student grievance redressal committee including sexual harassment.3. Ragging and Samples of grievance submitted offline	<ol style="list-style-type: none">1. The HEI has provided, the Institutional guidelines for students' grievance redressal.2. The HEI has provided, the Composition of the student grievance redressal committee including sexual harassment.3. The HEI has provided, the Ragging and Samples of grievance submitted offline



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List of Documents uploaded:

S.No	Particulars of Uploaded documents	Link
1	Certificate of the Head of the Institution	View Document
2	Institutional guidelines for students' grievance redressal	View Document
3	Composition of the student grievance redressal committee, including sexual harassment.	View Document
4	Ragging and Samples of grievance submitted offline	View Document